

# envolve YOU

Envolve Vision of Texas, Inc.  
is a subsidiary of Envolve Benefit Options

## Follow Us!



## Contact Us!

*Our teams are available  
and ready to help!*

**Customer Service:**  
(800) 840-7032

**Utilization Management:**  
(800) 368-4345

**Network Management:**  
(800) 531-2818

## Improved Website Design Reminder!

Earlier this year AECC Total Vision Health Plan of Texas became Envolve Vision of Texas, Inc. (Envolve Vision). As part of the rebranding process, Envolve Vision will be launching our improved website in the coming weeks. We are confident this new website design will increase efficiencies in completing your day-to-day operations, providing you with more time for patient care.



### Providers

Patients ▾

Claims ▾

Authorizations ▾

Provider Resources ▾

Audit Tools

Reprint EOP's

Manage Providers

Update Login

OptiNow

All available resources will be located on the left-hand side of Envolve Vision's Eye Health Manager, with drop down menus to support your specific needs. As a reminder, all participating providers have access to our 24/7 Provider Portal Eye Health Manager by logging in with your username and password at:  
<https://visionbenefits.envolvehealth.com/logon.aspx>

### HHSC Appointment Availability Screenings

Texas Health and Human Services Center began conducting appointment availability screenings to provider offices this quarter to ensure appointments are scheduled in compliance with the Uniform Managed Care Terms and Conditions. More information about these requirements can be read at <https://hhs.texas.gov/laws-regulations>

### Envolve Vision Clinical Criteria

As a reminder, Envolve Vision's Utilization Management's clinical criteria is available by logging into Eye Health Manager and clicking on *Policies and Procedures* and then *Utilization Management*. If you do not have access to Eye Health Manager copies of our clinical criteria can be requested by calling Customer Service at 800-940-7032.