envolve **YOU**

Envolve Vision, Inc.
Including all associated Subsidiaries

Follow Us!

Contact Us!

Our teams are available and ready to help!

Customer Service:
(800) 840-7032
Utilization Management:
(800) 368-4345
Network Management:
(800) 531-2818

Improved Envolve Vision Website Launching in January

Earlier this year OptiCare Managed Vision became Envolve Vision. As part of the rebranding process, Envolve Vision will be launching our improved website in the month of January. We are confident this new website design will increase efficiencies in completing your day-to-day operations, providing you with more time for patient care.

All available resources will be located on the left-hand side of Envolve Vision's *Eye Health Manager*, with drop down menus to support your specific needs. As a reminder, all participating providers have access to our 24/7 Provider Portal *Eye Health Manager* by logging in with your username and password at:

Providers

Patients ▾

Claims ▾

Authorizations ▾

Provider Resources ▾

https://visionbenefits.envolvehealth.com/

Envolve Vision Transitions to Paperless

Envolve Vision will begin using email to communicate changes to providers in 2017. To assist us with our transition to go paperless, we need to ensure we have your email address up to date in our systems. Please perform one of the following, as applicable:

1.) CAQH Users - Please ensure your email address is updated on your application and CAQH profile. If it is already up to date, no further action is required.
2.) Non-CAQH Users - Please email your preferred email address to networkmanagement@opticare.net. Please include your name, TAX ID, and NPI number.

We appreciate your assistance!

Envolve Vision - Linguistic and Disability Access

Envolve Vision offers linguistic and disability access services.
- Translation services in all languages (including American Sign Language)
- Dedicated TDD/TTY line (844) 257-4142

For additional information, visit
https://visionbenefits.envolvehealth.com

Envolve Vision Clinical Criteria

As a reminder, Envolve Vision's Utilization Management's clinical criteria is available by logging into Eye Health Manager and clicking on *Policies and Procedures* and then *Utilization Management*. If you do not have access to Eye Health Manager copies of our clinical criteria can be requested by calling Customer Service at (800) 940-7032.