envolve YOU

Envolve Vision of Texas, Inc.
(Envolve Vision)

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Contact Us!
Our teams are available and ready to help!
Customer Service: (800) 840-7032
Utilization Management: (800) 368-4345
Network Management: (800) 531-2818, option 4

As part of Envolve Vision's on-going commitment to our members and providers, we would like to affirm the following:

1. Envolve Vision's Utilization Management decision making is based only on appropriateness of care and service and existence of coverage**.**

2. Envolve Vision does not specifically reward practitioners or other individuals for issuing denials of coverage.

3. Financial incentives for Utilization Management decision makers do not encourage decisions that result in underutilization.

PCP referrals are not required for Vision Care Providers

As a reminder, referrals from a Primary Care Physician (PCP) are not required in order for a member to schedule an exam with a vision care provider. Should you have any questions, please contact the Customer Service number located in your plan specifics.

Envolve Vision Plan Specifics are available on Eye Health Manager

For your convenience, Envolve Vision stores all plan specifics on our website via Eye Health Manager at:

https://visionbenefits.envolvehealth.com/logon.aspx

Plan specifics outline the following for all of the health plans we administer vision benefits for:
- **Summary of member benefits**
- **Claim Filing Timelines**
- **Prior Authorization Information**
- **Sample of Member ID Cards, etc.**

Need Access to Eye Health Manager?

To obtain a username and password to access *Eye Health Manager*, please visit our website at :

visionbenefits.envolvehealth.com/ RequestAccess.aspx

Eye Health Manager also enables providers to view policies, submit claims, check claim status and many more options that reduces administrative burdens!

Envolve Vision of Texas, Inc., is a subsidiaries of Envolve Benefit Options