IMPORTANT REMINDERS

Important reminders and notices are posted on the home page of the Eye Health Manager and communicated to doctors via fax, mail, or email. To ensure that you remain engaged and informed with all communications, log into Eye Health Manager and click the **Important Reminder** drop-down bars.

https://envolvevision.com/logon

POLICIES AND PROCEDURES

Envolve Vision's policies and procedures, including clinical criteria, are available by logging into Eye Health Manager. From the **Provider Resources** drop-down, select **Policies and Procedures**. If you do not have access to Eye Health Manager, register for access at:

https://envolvevision.com/requestaccess

ELIGIBILE ICD-10 CODES

As a reminder, for your convenience, all eligible ICD codes (excluding Texas) can be found on Envolve Vision's website at.

https://envolvevision.com/forms

HEDIS TIPS AND TRAINING

To view Envolve Vision's HEDIS Training and Tips, please visit our Education page at:

https://envolvevision.com/education

THE ENVOLVE VISION COMMITMENT

As part of our on-going commitment to members and providers, please review the following:

✓ Envolve Vision Utilization Management staff and Medical Director decision making is based only on appropriateness of care, service, and existence of coverage.

✓ Envolve Vision does not specifically reward practitioners or other individuals for issuing denials of coverage.

✓ Envolve Vision does not offer financial incentives for Utilization Management decision makers to encourage decisions that result in underutilization.

2019 ALLWELL & AMBETTER COVERAGE MAP

Are you seeing any of our **1.7 million Ambetter (Marketplace) and Allwell (Medicare Advantage) members**? Find out if you have members in your area. Check our coverage map online.
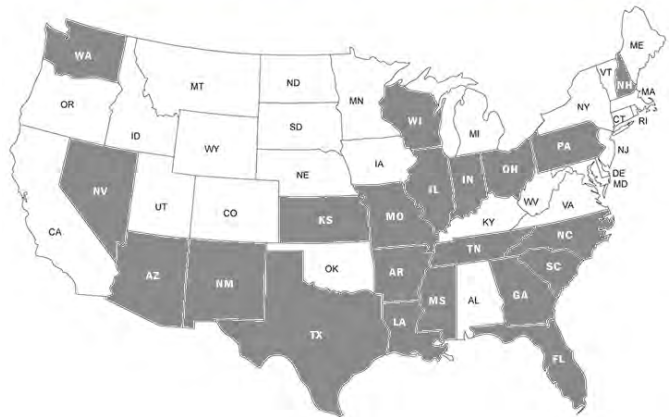
PCP REFERRALS

As a reminder, referrals from a Primary Care Physician (PCP) are **NOT** required in order for a member to schedule an exam with an eye doctor. Should you have any questions, please contact the Customer Service number below.

OFFICE INFORMATION UPDATES

Please verify that your office information and appointment availability is up-to-date. Doctors must be able to offer appointments within the appointment wait time as established by state guidelines.

QUESTIONS? CONTACT US!

Our teams are available and ready to help!
Customer Service: (800) 840-7032
Utilization Management: (800) 368-4345
Network Management: (800) 531-2818, option 4

Follow Envolve Health on Social Media!