



GOVERNMENT OF PUERTO RICO

---

Department of Health  
Medicaid Program

December 3, 2020

Managed Care Organizations (MCOs)  
Medicare Advantage Organizations (MAOs)  
Pharmacy Benefit Managers (PBMs)  
Puerto Rico Government Health Plan – Vital Plan

Ref. Important information about the Medicaid Program for all providers in Puerto Rico

Dear All:

In this communication we wish to reaffirm this important information about the requirement to enroll in the Provider Enrollment Portal (PEP) of the Puerto Rico Medicaid Program (PRMP). This requirement applies to all providers who bill, order, prescribe, or refer Medicaid beneficiaries under the Vital Plan or Medicare Platino Plans.

PRMP implemented the PEP on April 27, 2020 to comply with the Affordable Care Act of 2010 (ACA) which requires State Medicaid Agencies (SMAs) to enroll their providers in the Medicaid Program. As of December 31, 2020, all providers active in Vital or Medicare Platino Plans must complete their enrollment process. It is important to remind you that as of January 1, 2021, retroactive enrollment has a maximum of 90 days. This means that if you currently submit bills, you can only go back 90 days so that the adjudication of payments for the encounters/claims is not affected. For this reason, we urge you to submit your enrollment as soon as possible to avoid impacts to payments for your claims/encounters.

PRMP will continue to communicate with professional colleges and provider associations for their assistance in distributing this information. We will be sharing additional information as it becomes available.

Cordially,

Luz E. Cruz-Romero  
Executive Director  
Puerto Rico Medicaid Program

c: Lorenzo González-Feliciano, Secretary of Health  
Jorge E. Galva-Rodríguez, Executive Director, Puerto Rico Health Insurance Administration (ASES)